

COVID-19 Buyer's Agent Checklist

This information is current as of March 25, 2020. As the situation continues to change rapidly, please visit [RECBC's COVID-19 and Real Estate](#) pages for the most up-to-date information.

The Real Estate Council of BC has recommended a temporary end to in-person showings and open houses during the COVID-19 pandemic.

This checklist is designed to help you discuss risks with your clients, and manage challenges related to COVID-19.

CHECKLIST

- Provide client with COVID-19 links and information from the appropriate authorities
- Assess your own risk with dealing with your client. Are they ill, or have they recently traveled?
- Provide options for your buyer client other than attending the property physically
- Attempt to get videos and photos of the property your buyer wishes to view
- Do FaceTime showings of vacant properties which are lower risk
- Complete offers to purchase and service agreements electronically using digital signatures

WHAT NOT TO DO

The government has issued a number of recommendations and obligations for keeping yourself and others safe from the spread of COVID-19. This includes the requirement to maintain a safe distance between yourself and others, including clients. Limiting all in-person interactions is encouraged. Because of this, RECBC recommends that in-person showings or open houses should not be held at this time.

Do not drive your clients to properties, attend open houses or any other large gatherings, and even limit, where possible, working out of your brokerage office.

Questions? Contact an RECBC Professional Standards Advisor at advisor@recbc.ca.

This information was created in collaboration with the Real Estate Council of Alberta in the interest of protecting consumer and licensee health safety in uncertain times. Thank you to the Real Estate Council of Alberta for their cooperation.

Please visit [RECBC's COVID-19 and Real Estate](#) pages for key updates, resources and frequently asked questions in response to this pandemic. The content is evolving as the pandemic situation changes. Please also note response times from RECBC may be slower than normal as a result of COVID-19.