

Elain Duvall, Chair Real Estate Council of British Columbia 900 - 750 West Pender Street Vancouver, B.C. V6C 2T8

Dear Ms. Duvall:

I would like to extend appreciation on behalf of Premier Horgan and the Executive Council for your dedication, and that of your board members, in serving the public interest. Our province's Crown agencies play a key role in delivering the services people count on and building a strong, sustainable economy that works for everyone

Government's three priorities remain unchanged: make life more affordable, deliver the services people count on, and build a strong and sustainable economy that supports jobs throughout the province. Across government ministries and in strong partnership with Crown agencies, our emphasis is on raising the standard of living for all British Columbians, delivering quality programs and services that are practical and realistic in a B.C. context and in our fiscal environment, and judiciously managing affordability pressures – both for citizens and for our business community. British Columbians depend on the Real Estate Council to ensure they receive fair treatment when making what is often the most important transaction of their lives.

Our government has also made important commitments to reconciliation with Indigenous Peoples, taking action against climate change, and working to ensure that our public service and public sector institutions are representative and inclusive of all our diverse society:

• Government is adopting and implementing the United Nations Declaration of the Rights of Indigenous Peoples (UNDRIP), and the Calls to Action of the Truth and Reconciliation Commission (TRC), demonstrating our support for true and lasting reconciliation with Indigenous Peoples. All public sector organizations are expected to incorporate the UNDRIP and TRC within their specific mandate and context. Additionally, in May 2018, government released 10 Draft Principles to Guide the

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Telephone: 250 387-3751 Facsimile: 250 387-5594 Location: 501 Belleville Street Parliament Buildings, Victoria website: www.gov.bc.ca/fin *Province's Relationship with Indigenous Peoples*, which serves as a guide for all public sector organizations as we continue to build relationships with Indigenous communities based on respect and recognition of inherent rights.

- Our climate strategy will take effect in 2019/20, setting a pathway to meet legislated carbon reduction targets while supporting our program and service objectives through economic growth powered by clean, renewable energy and supported by technological innovation. Please ensure that your organization's operations support greenhouse gas reductions and climate resilience.
- Over the coming fiscal year, I look forward to working with your leadership team to provide effective, citizen-centred governance, through strong public sector boards that represent the diversity of British Columbia. The Crown Agencies and Board Resourcing Office (CABRO) at the Ministry of Finance provides leadership for the appointment process to fill positions on the boards of Crown agencies. As your board is renewed over time, I encourage you to work with CABRO to actively seek out women, visible minorities, Indigenous Peoples, persons with disabilities, LGBTQ2S+ individuals, and others who may contribute to diversity to add to the CABRO candidate pool to fill open positions. My expectation is that candidates from all regions of our province will be invited to apply to help renew B.C.'s public sector boards, including individuals with a broad range of backgrounds in community, labour and business environments.

As the Minister Responsible for the Real Estate Council of British Columbia, I expect that you will make substantive progress on the following priorities and incorporate them in the goals, objectives and performance measures included in your Service Plan:

- Work with Superintendent of Real Estate, the Ministry of Finance Policy and Legislation Division, and the Financial Institutions Commission to implement the Perrin Report recommendation to establish a single regulator of real estate licensees.
- Reduce any backlog of complaints about licensees and process applications on a timely basis.
- Work with the Superintendent of Real Estate and Ministry of Finance Policy and Legislation Division to address market conduct of licensees and support the Office of the Superintendent of Real Estate in ensuring rules are appropriately implemented.

Each board member is required to sign the Mandate Letter to acknowledge government's direction to your organization. The Mandate Letter is to be posted publicly on your organization's website on Budget Day on February 19, 2019 to coincide with the release of your organization's service plan.

I look forward to ongoing collaboration with your Board as we work together to deliver improved service and better outcomes for British Columbians.

Sincerely, Feb. 12, 2019 Honourable Carole James Date: Minister of Finance Signed by: Vain Wuas February 4, 2019 Marian (Elain) Duvall - Chair Date Real Estate Council of British Columbia February 4, 2019 Robert Gialloreto - Vice Chair Date Real Estate Council of British Columbia February 5, 2019

Linda Leslie Allen

Real Estate Council of British Columbia

Date

February 5, 2019 Karen Ameyaw Date Real Estate Council of British Columbia February 5, 2019 Date Yasin Sadru Amlani Real Estate Council of British Columbia February 5, 2019 Date Marianne Lorraine Bond Real Estate Council of British Columbia

Magdaline Ching Yat Chan Real Estate Council of British Columbia February 5, 2019
Date



Blaire Marion Chisholm Real Estate Council of British Columbia February 5, 2019
Date

Ruth Joanne Hanson Real Estate Council of British Columbia February 5, 2019
Date

Sandra Lynn Heath
Real Estate Council of British Columbia

February 4, 2019
Date

Len Hrycan Real Estate Council of British Columbia February 4, 2019
Date

February 5, 2019 Catherine Anne Ludgate Date Real Estate Council of British Columbia February 4, 2019 Elana Valerie Mignosa Date Real Estate Council of British Columbia Mary My saholl February 5, 2019 Neal Nicholson Date Real Estate Council of British Columbia February 4, 2019 Sukhmander S. Sidhu Date

Real Estate Council of British Columbia

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February 7, 2019
Date

Lance Michael Walker Real Estate Council of British Columbia

cc:

Honourable John Horgan

Premier

Don Wright

Deputy Minister to the Premier and Cabinet Secretary

Lori Wanamaker Deputy Minister Ministry of Finance

Michael Noseworthy Superintendent of Real Estate Office of the Superintendent of Real Estate

Heather Wood Associate Deputy Minister and Secretary to Treasury Board Ministry of Finance